



Tennessee Bureau of Workers' Compensation (TNBWC) EDI Claims Release 3.1  
Announcement

**TNBWC Trading Partners  
Amended Claims Handling Standards**

Date: September 12, 2022

To: TNBWC Trading Partners

Please be advised that effective September 29, 2022, the Tennessee Bureau of Workers' Compensation Claims Handling Standards will be amended.

Rule 0800-02-14-.04 of the TNBWC Claims Handling Standards currently requires adjusting entities that elect to terminate benefits after benefits have been paid on a claim to submit and MTC SROI 04 for a full denial of all further indemnity and medical benefits or a SROI MTC PD for denial of a specific indemnity or medical benefit via EDI within five (5) calendar days of the due date of the first omitted payment.

Effective September 29, 2022, the time period within which the appropriate SROI MTC must be submitted under these conditions is increased from five (5) to fifteen (15) calendar days of the due date of the first omitted payment.

If you have any questions about the above, please contact the TNBWC EDI Support Team.

Thank you,  
TNBWC EDI Support Team  
[tnbwcedi@iso.com](mailto:tnbwcedi@iso.com)

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(Attachment)**

Two TNBWC Event Table requirements have been updated to reflect the recent amendment to the TNBWC Claims Handling Standards and the changes to those requirements are provided below. These changes will take effect as noted and will be included in the next revision to the TNBWC EDI Requirement Tables when it is officially published.

SROI Event Table changes:

Maintenance Type		Suspension	Event Rule			Report Trigger		When is the Report Due?			Statute	Paper Form(s)	Receiver
Code	Description	Reason Code	Criteria	From	Thru	Criteria	Trigger Value	Value	Due Type	From			
04	Denial	NA	2 = EDI Mandate Date	10-27-2020	9-28-2022	W4 = Deny entire claim after any SROI (excluding MTC NT) has been accepted	Entire claim is being denied after any SROI has been accepted.	<= 5 days	B - Business Days	D = From Claim Administrator Decision to Deny Date	0800-02-14-.04 (7) TN Claims Handling Standards	C-23	EE, Atty, ER
04	Denial	NA	2 = EDI Mandate Date	9-29-2022		W4 = Deny entire claim after any SROI (excluding MTC NT) has been accepted	Entire claim is being denied after any SROI has been accepted.	<= 15 days	C	J - Due date of first omitted payment	0800-02-14-.04 (7) TN Claims Handling Standards	C-23	EE, Atty, ER

Maintenance Type		Suspension	Event Rule			Report Trigger		When is the Report Due?			Statute	Paper Form(s)	Receiver
Code	Description	Reason Code	Criteria	From	Thru	Criteria	Trigger Value	Value	Due Type	From			
PD	Partial Denial	NA	2 = EDI Mandate Date	10-27-2020	9-28-2022	M = MTC Defined	A specific benefit(s) is currently being denied.	<=5	B - Business Days	D = From Claim Administrator Decision to Deny Date	0800-02-14-.04 (7) TN Claims Handling Standards	C-23	EE, Atty, PR
PD	Partial Denial	NA	2 = EDI Mandate Date	9-29-2022		M = MTC Defined	A specific benefit(s) is currently being denied.	<= 15 days	C	J - Due date of first omitted payment	0800-02-14-.04 (7) TN Claims Handling Standards	C-23	EE, Atty, PR